

The Care Connection

NEIGHBORS WHO CARE, INC.

Volume 19 • Issue 2 • June 2015

Caring for Our Community, One Neighbor at a Time



2015 Ambassador Award
(see page 4)

2015 is a year of celebration at NWC

Carol Bowers, Volunteer Manager

When we began to plan how we wanted to kick off this calendar year and begin the celebration of 20 years as Neighbors Who Care, it was a bit daunting. We have been doing what we have been doing, the same way we always have. We have been ready for the little surprises and always seemed to find a solution to each problem that occurred, or stepped up with a party when something great occurred. Where do we start with celebrations? There are highlights that seem to shine in the memory that are significant and impressive, even for our little non-profit. Our first year, as Neighbors Helping Neighbors, we received a \$25,000 grant from the Robert Woods-Johnson Foundation, Faith in Action program and other gifts and partnerships were

established to get us on our way. Our office was at a table in the Arizona Room at the Chapel Office, then in a small Sun Lakes Apartment. By 2000, CAP began with the partnership of the Sun Lakes Fire Department. 2001, A new van was purchased with the help of Bill Israel and the office was moved to the Lakeview Drive address. 2002, the first Winter concert performed in partnership with the Chandler Symphony Orchestra: A win-win event that raises money for both

Neighbors Who Care and The Chandler Symphony Orchestra. 2007, NWC moved into our forever home in Sun Lakes Professional Plaza. 2009, A milestone, reached in only 14 years, 1,000,000 miles had been driven in services to the people we serve in the greater Sun Lakes, SunBird and South Chandler, communities by volunteers. The original art dedication, by resident artist and Sun Laker, Alice

Van Overstraeten also took place this year. 2010, a grant from Go Daddy was received and our van wrapped to become the renowned "NWC Go Daddy Van". 2011, through creative financing, dedication, and loyal contributors, our mortgage on our new home was paid in full. Only a NWC celebration could have brought partners, friends, volunteers, and clients to our Open House. Also

included in the celebration were The Doo Wops who dedicated an original song. The Sun Lakes Fire Department stood by while we incinerated the mortgage, safely, in an appropriately significant, commemorative, and celebratory fashion. We were no longer a fledgling non-profit in Sun Lakes, Arizona. Others are recognizing our name around the country as a beacon and quality organization

— Celebration cont. on page 14



Neighbors Who Care
20 years of Caring
1995 - 2015

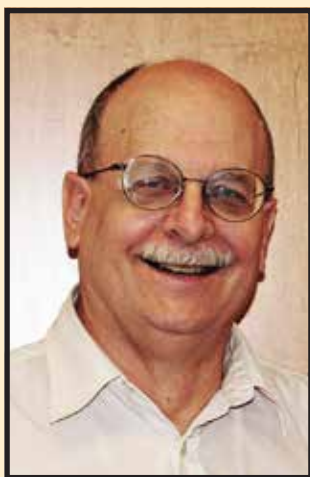
NEIGHBORS WHO CARE, INC.

"Senior Independence Through Volunteer Services"

10450 E. Riggs Rd., #113
Sun Lakes, AZ 85248
Phone: 480-895-7133
Fax: 480-895-5508
www.neighborswhocare.com

Our Community Wins with Neighbors Who Care

Eric Ehst, Executive Director



Eric Ehst
Executive Director

**All Services per
Calendar Year 2014**

Volunteers ~ 467

Clients ~ 578

Hours ~ 18,324.5

Miles ~ 128,332

Occasions ~ 18,632

Our Mission

The comfort of home and the dignity of independence; at Neighbors Who Care, community volunteers help the elderly live at home.

Our Vision

The elderly are able to live at home for as long as feasible with pride, dignity, and independence.

Neighbors Who Care was a big winner at the Fast Pitch competition on March 4, taking home the Kiita "Get Up and Go" Award. Fast Pitch is kind of like Shark Tank for charities. Over 50 of the top charities in the valley are nominated each year. Twenty semi-finalists are selected to go through a two-month coaching process, and eight finalists are chosen to make a three minute presentation to a sold out crowd of valley leaders at the Tempe Center for the Arts. Winners are picked based on community impact, innovativeness of their program (really tough for an organization whose biggest job is having volunteers drive homebound seniors to the doctor), and the quality of the presentation.

This is a real test for a small local organization like NWC. It's hard to make what we do, community volunteers helping homebound and disabled seniors to continue living in their own homes, sound new, sexy, innovative or appealing to a high-tech, high energy crowd. They want and expect to hear about the latest trends and fads: social media, computers, education funding, even homelessness; not delivering soup to seniors.



Every charity that's nominated is a champion and the competition is tough. Neighbors Who Care is the only senior service organization and the only group not headquartered in one of the major cities to make it to the semi-finals and we not only were a finalist, but we won one of the top awards.

While it's really rewarding for me to stand up on stage and accept a prize, the real winners are the people we serve – people like Kay who we drove to medical appointments, delivered meals to, and supported in numerous ways while she recovered from spinal surgery. And Maggie who is 85 and barely surviving on Social Security after she and her (now deceased) husband spent all of their assets on his medical bills. She is now fighting her own battle with cancer. Our volunteers take her to chemotherapy, deliver meals, help her keep her house maintained, and, every month when the money runs low, provide some free meals paid for by your donations. Our oldest client, Elizabeth, is now 102. Our support allows her to keep living independently in the home she loves, with the husband she loves.

If you would like to experience the deep personal satisfaction that comes from volunteering to assist your neighbors or if you know of someone who needs our help, contact us at 480-895-7133.

The Care Connection is the official newsletter of Neighbors Who Care, Inc.

This newsletter is delivered to all volunteers, clients, donors, and associates of Neighbors Who Care, inc. on a quarterly basis. You have received this publication because we believe that you take pride in your community and service to improve the quality of life for others, one neighbor at a time. This newsletter provides you with wellness information and advertising that enhances your awareness of other services in our community. We are always interested in your comments or suggestions.

While efforts to ensure accuracy are exercised, the publisher assumes no liability for the information contained in either editorial or advertising content. Neighbors Who Care does not endorse any commercial products or information that may be advertised in the newsletter.

From the Board...

Volunteerism

By Joel Goldman, member, Board of Director
and Adriane Goldman, volunteer

My first recollection of volunteering was with my maternal grandfather. He was collecting money for our military veterans by selling a beautiful crinkly red paper poppy.

I can remember my mother being a candy striper at our local Catholic hospital.

Like most of us, I volunteered for both religious and civic causes throughout my high school years.

When my wife Adriane and I moved to Phoenix over 30 years ago, both of us became active in our North Phoenix community of Sunnyslope. Through our involvement in Sunnyslope, we became active in the reelection of our local city council member.

We are proud to have been active in the campaign to preserve the old Indian school property as a community green space now known as Steele Indian School Park.

Upon moving to Sun lakes some 19 years ago, we immediately became active in both civic and religious organizations.

Upon completing two terms as a board member of neighbors who care, I took a three-year hiatus. Recently, I am proud to say that I have begun serving on the Neighbors Who Care board for another term, on the Outreach committee.

Coming full circle, I am now on the fund-raising committee of the Jewish war veterans Post 619 here in Sun Lakes. Our primary way of raising funds is to sell poppies at our local grocery stores two times a year. I think my grandfather would be proud.



Richard Eslick
Chair



Christine Raney
Vice Chair



Ron Chase
Treasurer



Colette McNally
Secretary



Mahnaz Pourian



Jonathan Askew



Barbara Carr



Wes Davis

Staff



Carol Bowers
Vol. Serv.



Bonnie Kosar
Case Worker



Eric Ehst
Exec. Dir.



Joan Byrnes
Dinner Del.



Verna Mahnke
Office Coordinator



Joel Goldman



Grace Wilson-Woods



Forget Me Not

By Carol Bowers, Volunteer Manager

Once again, the wonderful Event Committee presented a lovely morning to recognize our Volunteers for 2014.

Many, many Thanks to: Donna Maldonado, Lou Larsen, Colette McNally, Helene Rusk, Gladys Chernick, Ruth Trygstad, Linda Pierson, Jane Kernen and Zelda.

This year we were pleased that we had an exemplary team of helpers to set-up and clean-up for the event Ron & Phyllis Chase, Colette McNally, Verna Mahnke, Barbara Carr, Gary Hutchinson, Joe & Beth Trimm, Jim & Eve Rainwaters, Joel Goldman, Bonnie Kosar & Greg Boble, Marci Noble, and MaryAnn & Marvin Schulte.

Our faithful sponsors, made it possible to bring another fine Volunteer Brunch to celebrate 20 years.



GOLD LEVEL
\$1000



SILVER LEVEL — \$500



Rotary Club of Sun Lakes, Az
Service Above Self



BRONZE LEVEL — \$250



PLEASE SUPPORT OUR GENEROUS SPONSORS WHO HAVE MADE THIS OCCASION POSSIBLE.
THANK YOU!

Five - Twenty year anniversary pins were presented to: Helen Bathgate, Mable Boneface, Jesse Gersten, Howard Wolfmeyer, and Betty Wolfmeyer.

Individuals who drove more than 100 miles in 2014: Gary Hutchinson (2838), Jim Brown (2646), Irene Johnson (2507.5), Dee Rietveld (2311.5), ComForcare 1901.5, Sue Edwards (1766.5), Jim Wood (1712), Don Preston (1360.5), Dennis Mulcahy (1360.5), Cheryl Stacy (1311), Virginia Meeker (1243), Ed Hill (1230), Rita Brown (1225), Joe Klimoski (1185), Maria Arellano (1166), Katie Moon (1062), Joan Orent (1161.5), Jim Space (1056.5), Art Baessler (1054), Lou Maldonado (1038.5), Max Platt (1017). That comes to 30, 252.5 miles for calendar year 2014.

2014 AMBASSADOR AWARD for personifying the NWC Mission, was presented to Judy and Frank DiFrancesco.

2014 Marathon Award goes to Jerry Rex for demonstrating the NWC Vision.

2014 Above and Beyond Award for going just over the top, was presented to Judy and John McFarland.

SVP FAST PITCH

Eric, our executive director, represented **Neighbors Who Care** for the 2nd time in the **Social Venture Partners Fast Pitch** competition. This year he won third place and a \$7500 prize, for Neighbors Who Care. The prize he won was the Kiita Foundation "Get up and Go" award.

The fundamental belief of the Armstrong Family Foundation & Kiita Foundation is that far more is received from giving and sharing entrepreneurial success than the cost required to provide it.

The process to win the award began with Eric meeting with his peers, other leaders in small or start up non-profit organizations. Each organization's goal is to market their product via a 3-minute discourse about the organization's attributes and why supporters would want to fund it. Most of the other non-profit leaders were younger and their focus was on children or young adults. The Armstrong's were impressed with the services NWC provides, relating to recent experiences, to keep their family member at home and independent. Eric did a stellar job with his delivery and timbre was excellent. Especially, since he says that it is not easy to make what we do sound "sexy". When someone referred to Eric as the oldest person on the stage, I had to laugh, when the person who said it was probably older than Eric. As far as how someone would perceive NWC, we are desirable in a sense that we are personable, social, and heart and soul of our community. And, Eric... Age is relative. We have the experience and wisdom of generations to make our services compelling and a force to be reckoned with in our community. Thank you to Kiita Foundation and SVP for recognizing it.



www.neighborswhocare.com



Neighbors Who Care Website

Things you will find

- Calendar of events
- Previous newsletters
- Services for you
- How to volunteer
- Announcements

AARP Driver Safety Program

Neighbors Who Care offers the AARP Driver Safety Program each **2nd Thursday of the month** at **12:30** in our Volunteer Room. The course is recommended for each of our Volunteers who drive our clients and required for our volunteer Van Drivers.



AARP®

CAREGIVER SUPPORT GROUP

**Every Monday
1—3 PM**

**Risen Savior Lutheran Church
23914 S. Alma School Road**



**All family
Caregivers are
welcome**

**Sponsored by
Neighbors Who Care, Inc.
For information call
480-895-7133**

THE WORLD'S MOST TRUSTED SOURCE OF NON-MEDICAL HOME CARE



To us, it's personalSM

**A FEW HOURS A WEEK TO
24 HOURS A DAY!**



- ALZHEIMER'S CARE
- COMPANIONSHIP
- PERSONAL CARE
- MEAL PREPARATION
- MEDICATION REMINDERS
- INCONTINENCE CARE
- LIGHT HOUSEKEEPING
- SHOPPING & ERRANDS
- RESPITE CARE

PROFESSIONAL • BONDED • INSURED

CALL TODAY FOR A FREE ASSESSMENT!

MESA

(480) 827-4343

3850 E. Baseline Rd. Suite 128

SUN LAKES

(480) 895-1460

10450 E. Riggs Rd. Suite 117

We work with all Long Term Care Insurance!
(Call for details)



**SERVING SENIORS IN THE
SOUTHEAST VALLEY SINCE 1997!**

HOMEINSTEAD.COM/195

Each Home Instead Senior Care franchise is independently owned and operated.

GOLF, GOLF, GOLF



Another fine golf tournament for the Lady Niners and another generous donation for Neighbors Who Care.



Neighbors Who Care volunteer and MOGA volunteer working hard for Neighbors Who Care



Golfers enthusiastic to buy raffle tickets for great prizes while contributing to Neighbors Who Care

The Men's Oakwood Golf Association and the Lady Niners of Oakwood donated generously to Neighbors Who Care once more.

They each combined a day of fun with a kind contribution to NWC. Thank you. The contributions you made will help us to keep the lights on, employ our modest staff, put gas in our van, and pick up a meal for a client that might be counting pennies this week.

Neighbors Who Care operates on a modest budget. However, without updating computers, paying the phone bill or the electric, we wouldn't be able to help the people we help.

The statistics remind us why we do what we do for our neighbors and friends, our former golf partners and those we shared a drink with at the end of the game. Our client base keeps growing. Every stroke a golfer makes is a stroke of gratitude we feel knowing that our community supports Neighbors Who Care and those we serve.

Now that the weather has warmed up, if you are a golfer with free time in the heat of the day, we have a volunteer opportunity just for you! Call us at 480-895-7133

Neighbors Who Care receive award from Season for Sharing

Neighbors Who Care received a \$5000 award from Season for Sharing. Season for Sharing is made possible by The Arizona Republic, 12 News, and the Gannett Foundation. Season for Sharing is a donor-advised fund for the Arizona Community Foundation.

Last year, 130 local agencies received \$2.69 million to help at-risk children and families. Improve educational skill, aid victims of domestic violence, and serve older adult. Since 1993, more than \$53 million has been distributed through Season for Sharing.

The money stays here in in Arizona. 100% of your donation and the matching funds go directly to non-profit agencies in the

Valley and state. The Arizona Republic and 12 News pay for all overhead and fund raising costs.



The Gannett Foundation and their community partner, the Nina Mason Pulliam Charitable Trust, will multiply your generosity by matching your gift 50 cents on the dollar until donations reach \$800,000. That's an extra \$400,000 to local agencies. If you donate \$50, it becomes a \$75

Contribution. THANK YOU! For more information go to: www.azcentral.com

Donate to the 2015-16 campaign (<http://pages.azcentral.com/season-for-sharing/donate.html>)



HOSPICE
of the **VALLEY**

Not for profit. For comfort.

Providing compassionate end-of-life care since 1977

24/7 care by on-duty staff

Holistic approach

Serving patients in their own homes and in our palliative care units

Maricopa and northern Pinal counties

602.530.6900 • hov.org



A non-profit community whose strength is based on personal service offered by dedicated professionals who focus on the specific needs of each individual.

Pennington Gardens, a leader in our community for over 13 years, offers:

- An affordable and elegant full-service residence
- All levels of Assisted Living, Memory Care, Respite Care and Adult Day Care
- Affordable Independent Living Suites
- A superior management team, with two certified Community Directors
- Comprehensive Activities, Exercise and Entertainment
- Caregivers trained in-house by State Approved Trainer
- Delicious, home-cooked meals prepared by culinary institute trained chefs

480-814-9046

www.penningtongardens.com

977 S. Pennington Drive, Chandler, AZ 85224



Sun Lakes Disposal is generously donating revenue generated from its curbside recycling collection to Neighbors Who Care. If you are a client of Sun Lakes Disposal, your recycling efforts are hard at work! Neighbors Who Care is proud to have Sun Lakes Disposal as a partner in our effort to make Sun Lakes a better place to live.

If you are looking for a residential garbage service provider, please consider **Sun Lakes Disposal**.

\$16^{.65} Sign-Up for
Monthly
Disposal Service

And Receive

FREE * **RECYCLING SERVICE!**



**Sun Lakes Disposal
Residential Garbage Service**

CALL TODAY

480.895.2965

arizonasanitation.com



*One time \$25 container
set-up fee
(Includes container
delivery)



What does well-being look like?

It's the perfect blend of comfort, convenience and a personalized approach to care. From endless social opportunities, fine dining and a full service, maintenance-free lifestyle to supportive assisted living and memory care services, you'll find the lifestyle options at The Village at Ocotillo and Hawthorn Court to be the perfect fit for you or your loved one's individual needs. Come see how rewarding and reassuring our specially designed approach to senior living can be.

The VILLAGE
AT OCOTILLO

INDEPENDENT & ASSISTED LIVING RESIDENCES

990 West Ocotillo Rd, Chandler

(480) 400-8687

HAWTHORN COURT
AT AHWATUKEE

AN AWARD-WINNING MEMORY CARE COMMUNITY

13822 So. 46th Place at Ray Road, Phoenix

(480) 359-3301

Certified by the Commission on Accreditation
of Rehabilitation Facilities



SRGseniorliving.com

Wonderful Theme for a Wonderful Concert

Sr. Carol Bowers, Interfaith Council of
Greater Sun Lakes, Board Member

Rockin' Our Souls, 20 years of Harmony for Neighbors Who Care

Once again, the faith communities of Sun Lakes came together to offer a great afternoon of music benefitting Neighbors Who Care. The music chosen was meant to be upbeat and uplifting and exceeded all of our expectations. Everyone who helped from the ticket sellers to those putting up signs and taking them down again had a fresh spirit. We have succeeded in renewing the purpose of the Interfaith Choir Festival.

Excerpts from a letter received
by the Interfaith Council

Dear Rev. Meyer and the Interfaith Council,

Thank you for sponsoring the recent fundraiser for Neighbors Who Care. I hope this event will continue in the future years.

Kudos to the cooperative spirit between you and Rabbi Weiner ... Lana Oyer and her colleagues showed great organization and lots of dedicated work – well done!

This fundraiser provided:

- 1. An ecumenical services/setting to praise God for graciously providing the means to serve others/neighbors.*
- 2. An opportunity to promote & support NWC and its vital services to many area residents.*
- 3. An inexpensive event supporting various musical groups in Greater Sun Lakes area.*
 - I noticed several things about this community offering I had not seen in previous events:*
 - Much more energy*
 - Passion in most offerings*
 - Less competitive spirit among choirs.*

Thank you for your work,

The Interfaith Council will be presenting two exemplary concerts again in 2015-2016 season, benefiting Neighbors Who Care. The March 6, 2016 Spring Concert will again be a wonderful experience, if you are interested in participating with the Interfaith Choir Festival and/or helping with organizational details. Please contact Sr. Carol at Neighbors Who Care 480-895-7133.

NEW MEDIA PROJECT

#NeighborsWithSelfies

@neighborswhocare

The idea of bringing awareness to our community, takes on a new look. The idea came from a charity awareness campaign out of the UK. "No One Should Have No One" can change how we view older people. We are inviting the public to post pictures of "yourself with an older person in your life" on Twitter #NeighborsWithSelfies @NeighborsWhoCare. Soon, you may also text donate \$5.00 or more to Neighbors Who Care in your friends name. It is a creative way to help raise awareness of the people Neighbors Who Care serve and those we don't but are friends and neighbors, including ourselves, who are aging in place. We want to connect with people in a fun and creative way. We are encouraging donations and awareness. Our goal is to one day put selfies in our newsletter. Watch the Neighbors Who Care website (www.neighborswhocare.com) for update.

We will have topics each month. This month and for the next couple of months, the topic will be "Me and My Friend(s)". We hope you will be sending them soon to @neighborswhocare

If you would like to send pictures of you and your friends to Neighbors Who Care at my email address, I will see that they are shared. We would love to have more pictures of our clients with our volunteers.

Carol Bowers, Volunteer Manager

PS. I am very new at this so if anyone has experience with Twitter, Facebook or any other media/blog IT please let me know. This is New, Fun and a sign of our time.



CLEANING DAY AT NWC

Cobwebs and dust, burned out lights and scuff marks on tile, the routine things that need to be addressed but get overlooked on a busy day.



I thought that an office spring-cleaning day sounded like a good idea. We didn't have many people here, but accomplished a lot. Windowsills and windows dusted and washed on the inside; cobwebs swept down, walls patched, and paint touched up. We are planning to have a cleaning day six times a year on the 4th Saturday, January, March, May, July, September, November, 8:00am to Noon.

Plan to sign up to help and join in the fun. Call Carol at 480-895-7133, to sign up for one or more of the months. Your volunteer time will count.

A special thanks to Carol Tucker, Dot McNutly, Joel Goldman, Marvin Schulte, and Geno Schmitz.

Free Seminars:



12 Deadly Sins of Estate Planning & How to Avoid Them

Come learn about wills, trusts, and the probate system at one of our upcoming free seminars. Topics include:

- "A/B" trusts may no longer be needed.
- Banks and investment companies can reject valid powers of attorney, increasing the risk of needing a conservatorship.
- Protect your child's inheritance from being lost in a divorce, lawsuit, or bankruptcy.

Monthly seminars held at Oakwood Country Club and nearby restaurants. Call or visit our website for upcoming dates, times, and locations.

**RSVP
now!**

By phone:
(480) 209-6942

Online:
www.keystonelawfirm.com

SEATING IS LIMITED.



Attorney Francisco P. Sirvent
3115 S. Price Rd., Chandler, AZ 85248

Volunteer's Needed!

Carol Bowers, Volunteer Services Manager

As long as I can remember, the Volunteer Orientation was held either at the Medical Building or at the Library. However, I couldn't see dragging all the books, etc all over town when we have this lovely volunteer room here at NWC. One of the questions on our quiz is, do you know the name of the room we are meeting in? Do you know? Well, it is the Bass Family Volunteer Room. The Bass family donated it when we built our new forever office. I love it! We have plenty of room for lots of people. Now we average 14 people each month. In the fall, we have larger classes, in the spring the classes get smaller. I have scheduled a class on the 4th Saturday so we can train people who work or go to school during the week. Since we expanded our services to include Saturday, we can train people on Saturday. If you have never been in the Bass Family Volunteer Room, you are either a longtime volunteer or you are not yet a volunteer. Let us change that...sign up for a refresher class or let us show you what satisfaction feels like when you improve someone's quality of life by giving an hour or two each week. Oh, my goodness... we have so much fun at the orientation. The more the merrier. Each month we meet new friends. In addition, are reminded what a small world this is. One month, half the class was from Washington State. Another time more than half the class was from the same neighborhood. Wherever we're from, we are here in this moment and can find plenty to do for our neighbors. We need drivers, people to do respite, and



receptionists and schedulers. Do you enjoy driving? We have an app for that. Do you enjoy spending time with someone so his or her caregiver can have a break? We have an app for that. Do you have experience in customer service or just enjoy helping others on the phone; we have an app for that. Moreover, if you have experience in marketing or sales, we have an app for that. Volunteering can help you earn credit for School, your professional career, or to discover hidden talents or new direction for your Encore Years. Neighbors Who Care has a unique program that allows you to touch the lives of new people and the people we serve can expand ours. A WIN-WIN situation. Don't miss the opportunities. We could use your help. Call me at 480-895-7133, leave a message on my voice mail at ext. 16, or email me at nwcvsc@gmail.com. See you soon.



YOUR COMPLETE AUTO SERVICE PROVIDER

See our Specials at www.SunDevilAuto.com

Engine Repair | Diagnostics | Emissions | Alignment | Suspension
Transmission | Struts & Shocks | Clutches | Auto Glass | Window Tint

☘ Open Mon-Fri @ 7am, Sat @ 7:30am, Closed Sunday

New!



Visit our Website
to Schedule your
Appointment today!
www.SunDevilAuto.com

**Now Offering
FREE Wi-Fi**

WE ARE THE BRAKE EXPERTS

LIFETIME WARRANTY*

STANDARD
As Low As

\$89.95

PREMIUM
As Low As

\$139.95

Service Includes: ☘

- * New brake pads or rear shoes
- * Inspect master cylinder & brake hoses
- * Resurface rotors or rear drums
- * Repack front wheel bearings
- * Road test the vehicle (Except sealed units)

*See Store Manager for Details

Most Cars & Light Trucks

OIL CHANGE PREMIUM SYNTHETIC BLEND

Includes
Tire
Rotation!

* Up to 5 Qts 5W-30 Premium
Valvoline Motor Oil

* Oil Change * Lube * Filter

* Complete Vehicle Inspection

*Most cars & light trucks

*Plus Waste Disposal Fee ~ Please call for appointment

\$16.95*



20 Valley Locations - 2 Near You!

**9716 E Riggs Road
Sun Lakes ~ 480-895-0881**

**6300 S Higley
Gilbert ~ 480-840-6060**





Not only have NWC volunteers gone above and beyond this year for the people we serve in south Chandler and greater Sun Lakes Communities, they also have proven to be amazing when it comes to providing services to the entire community of Chandler. The following volunteers have received certificates thanking them for their hours and will be receiving a presidential service award. Thank you Friends for all you do.

Silver 250-499 hours

Irene Johnson	366.5	Pat Richards	250.75
Marcie Noble	281.75		

Bronze 100-249 hours

Dianne Wyvill	246	Joyce Davey	139
Rita Brown	230.25	Sue Edwards	138
Eileen Hackenyos	217	Edith Tanniru	135.5
Carol Tucker	211.25	Dawn Coryea	129.25
Donna Maldonado	211	Liz Hall	129.25
Colette McNally	206.50	Ron Chase	128
Gary Hutchinson	200	Dennis Mulcahy	127
Maureen Sadeik	198.25	Mitzi Iverson	126
Jim Wood	197.25	Betty Sanders	119.25
Irene Kestenbaum	180	Jim Brown	118.5
ComForcare	175.25	MaryAnn Schulte	118.25
Frank DiFrancisco	175	Pat Naïve	117
Maria Arellano	171.50	Judy Lamers	115.5
Donald Pollard	170.75	Carol Virkler	111.25
Marlene Fishkel	161	Joan Orent	106
Don Preston	150.75	Vickey Rustad	106
Lou Maldonado	147.25	Joe Trimm	105
Judy DiFrancisco	144	Katie Moon	101
Randi Rex	143.75	Ellen Voelker	105.50

ComForcare Home Care®

*Supporting independence,
dignity and quality of life*

Home Companions



24-Hour Live-In Assistants



Home Health Aides



Transortation Providers



Certified Nurse Aides



Personal Care Aides



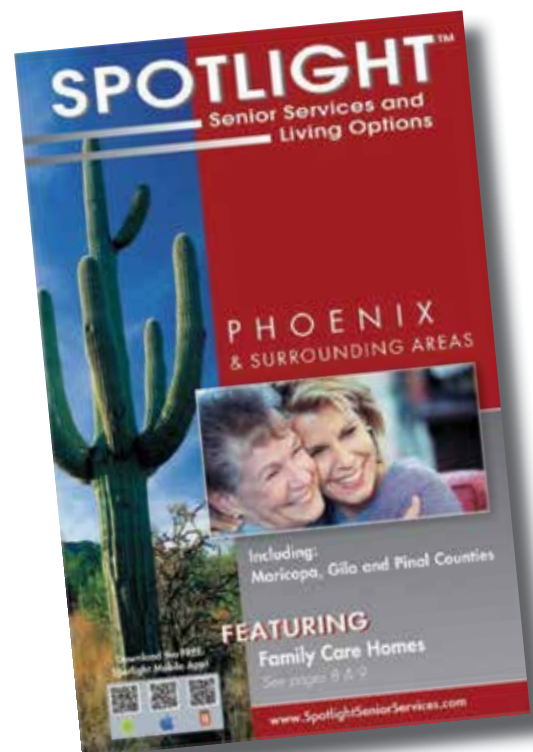
Please call Mark or Carin
(602) 438-1300

www.comforcare.com

**Serving Chandler & Sun Lakes
Caregivers with Dementia/Alz's exp**

Independently owned and operated. ComForcare Senior Services is an equal opportunity employer.

Awareness, Support, Solutions



www.SpotLightSeniorServices.com

Fry's FOOD STORES Community Reward Program

If you shop at Fry's Food stores and have a Fry's VIP card you can register to have your purchases count towards a donation from Fry's to Neighbors Who Care.

If you have a Fry's online account:

- Go to www.frysfood.com • Click on "Sign In"
- Follow the prompts.

If you do not have a Fry's online account:

- Go to www.frysfood.com • Click on "Register"
- Follow the prompts.

BREATHE A LITTLE EASIER...

A reverse mortgage is a loan that converts the equity in your home into cash. If you're 62 years old or older, consider this financial tool to:

- Boost monthly income
- Payoff a traditional mortgage or home equity loan
- Get rid of credit card debt and car payments for good
- Provide tax-free cash*

**TERI TINNEY**

Reverse Mortgage Consultant

480-254-6651ttinney@urbanfinancialgroup.comwww.ufareverse.com/ttinney

NMLS# 589393



NMLS#2285 (www.nmlsconsumeraccess.org); Urban Financial Group Corporate office: 8809 South Yale Avenue, OK 74137; Arizona Mortgage Bankers License #0921300, Mortgage Bankers Branch License #0117862 - 625 W. Southern Ave., Suite E171, Mesa AZ 85210. Not all products and options are available in all states. Terms subject to change without notice. Copyright 2013 Urban Financial Group, Inc. All Rights Reserved



Amazon will donate 0.5% of the cost of any purchases made from Amazon.com to Neighbors Who Care if the purchaser uses the Amazon Smile Program.

There are two ways to make the donation:

One Time Purchase

1. Instead of going to www.amazon.com to make a purchase, go to www.smile.amazon.com.
2. Select **Neighbors Who Care, Inc. (Sun Lakes, AZ)** as your charity. Be careful as Neighbors Who Care, Inc. (Waltham, MA) is also listed.
3. Continue on to make your purchase.

Automatically Donate to NWC

1. Go to www.smile.amazon.com
2. Select Neighbors Who Care, Inc. (Sun Lakes, AZ) as your charity.
3. Follow the instructions to download the amazon smile app to your computer. This will place an amazon button on your web browser.
4. Anytime you wish to make a purchase from Amazon, click the button to go to Amazon Smile. It will open a box showing that you support Neighbors Who Care and allow you to search for your product. All purchases will automatically provide a donation to NWC.
5. You must download the app separately for each computer/phone/web browser



A faith-based day care facility, providing a loving and nurturing environment for Seniors thru games, chair exercises, entertainment, educational challenges, snacks and more.

Located on the campus of :
Risen Savior Lutheran Church
 23914 S Alma School Road, Chandler, AZ.

Contact us for information at: 480-895-2982
 Email: ThePerfectPlace85248@gmail.com

Advertising Rates and Information**Print-Ready Ads**

- Acrobat PDF preferred (exact dimensions, outlined fonts and no crop marks)
- TIF, EPS or Hi-res JPG (Minimum resolution 300 dpi)
- Ads must be exact dimensions, outlined fonts, no crop marks and no spot colors or RGB (convert to CMYK)
- Any black, unless it appears in a photo, should be 100% K

Ad Sizes and Price

Full Page 8" x 10"	\$800
Half Page Horizontal 8" x 4.875"	\$400
Half Page Vertical 3.875" x 10"	\$400
1/4 Page Horizontal 8" x 2.3125"	\$200
1/4 Page Vertical 3.875" x 4.875"	\$200
1/8 Page Horizontal 3.875" x 2.3125"	\$150

Article Submission

Word document, txt, or .rft file
 (include the title, byline, and article)

For information contact
NWC 480-895-7133

Transportation Raffle Winners

Winners of the
January - March
Drivers Raffle are:

January 2015

100 to 190 miles

Ken Menno	190 miles
Dee Walsh	160 miles
Jim Space	158 miles
Wayne Dettlaff	156 miles
Katie Moon	152 miles

50 to 99 miles

Darlene Howard	92 miles
Barbara Collier	70 miles
Dick Golding	69 miles
Christine Nelem	65 miles
Anna Janicki	60 miles
Dave Walker	60 miles
Bill Pottgen	65 miles
Gerry Rooney	54 miles
Dave Lucas	52.5 miles
Bill Coleman	50 miles

February 2015

100 to 276 miles

Dee Rietveld	165 miles
Sue Edwards	158 miles
Duane More	125.5 miles
Bonnie Duncan	120 miles
Esther Sheets	108 miles

50 to 99 miles

Max Platt	92 miles
Colette McNally	90 miles
Stu Frost	87.5 miles
Cathy Bowlby	84 miles
Rita Brown	80 miles
Linda Brunelli	71.5 miles
Curt Larson	65 miles
Carol Virkler	58.5 miles
Dick Metz	58 miles
Carl Day	55.5 miles

March 2015

100 to 276 miles

Peg Wirt	158 miles
Irene Johnson	138 miles
Judy Walker	137 miles
Leonard White	136 miles
Jim Rainwaters	109 miles

50 to 99 miles

Donald Pollard	96 miles
Gordon McCleary	94 miles
Kimberly Montini	90 miles
Jamie Williams	88 miles
Susan Vancer	88 miles
Michael Ferrell	86 miles
Gary Sanford	62 miles
Joan Orent	61 miles
Victoria Larson	58 miles
Dennis Rix	56 miles



SO WHAT'S FOR DINNER?

By Joan Byrnes, Dinner Delivery Coordinator

Webster's Dictionary defines "Dinner" as a cooked and packaged meal that usually only needs to be heated before it is eaten. Well that is what the Neighbors Who Care Dinner Delivery Program offers our Clients. If a big meal is not what you are looking for, we also offer soup and sandwiches, pizza and large dinner salads as well. The meals may not be the way you personally would have prepared them, but they come already cooked and our Neighbors just have to warm them up. The meals are prepared fresh daily and are picked up by our Dinner Delivery Volunteers from our neighborhood Bashas' Supermarket Monday through Friday, Asian Grill on Fridays and the Cottonwood Country Club Mondays and Thursdays and are delivered to the homes of our Neighbors who ordered them.

If you would like to be part

of this wonderful service, as a Dinner Delivery Volunteer or Service Volunteer call our office at 480-895-7133 and ask for Carol Bowers our Volunteer Manager. To make an appointment to see if you or someone you know is eligible for our delivery, service or other services that Neighbor's Who Care offer ask for Bonnie Kosar our Case Manager. Donations are welcome to offset the cost of dinners for those who might not be able to afford them. If you would like to support NWC

in other ways ask for Eric Ehst our Executive Director.

Our Dinner Delivery Volunteers are so important to our Neighbors Who Care and we thank them for their service and the dedication that has made us proud recipient of so many awards, State and Local, but let's not forget to thank Bashas', Asian Grill and the Cottonwood Clubhouse and their employees who so graciously service and support our Community!

Regards,
Joan Byrnes, SRES

Christine Lobdell Raney, AAMS®

Financial Advisor

Edward Jones®
MAKING SENSE OF INVESTING



10325 E Riggs Rd Suite 107
(SW corner of Riggs and Alma School)
Sun Lakes, AZ 85248-7647
Bus. 480-802-0741 TF. 888-899-0517
Fax 888-701-3216
christine.lobdell@edwardjones.com
www.edwardjones.com

JOAN BYRNES
REALTOR®

480.241.7542

"Seniors Real Estate Specialist"



REALTY ONE GROUP
A Team of Professionals

The Internet

Marketing Machine



Interfaith Council of Greater Sun Lakes

Founded 1993

Founders of Neighbors Who Care 1994

President - Rev. Don Hendricks
Sun Lakes Community Church

Vice President – Rev. Jim O’Neal
Sun Lakes United Methodist Church

Secretary – Rev. Debbi Brown
Unity Church of Sun Lakes

Treasurer - Sr. Carol Bowers
Sun Lakes Lutheran Church



First Baptist Church of Sun Lakes	480-895-1088
St. Steven’s Catholic Church	480-895-9266
Sun Lakes Community Church	480-895-9147
Sun Lakes Jewish Congregation	623-640-5913
Oasis of Grace - Assembly of God	480-766-8927
Risen Savior Lutheran Church	480-895-6782
Sun Lakes Lutheran Church	480-231-1506
Sun Lakes United Church of Christ	480-895-6317
Sun Lakes United Methodist Church	480-895-8766
Temple Havuret Emet	480-803-4120
Unity Church of Sun Lakes	602-309-1818

Celebration

- continued from page 1

setting an example to those who serve the homebound and disable in our community. 2012, the First Piper Trust, Encore prize was awarded to NWC. 2013, NWC received the 12 Who Cares Award from the Phoenix, NBC Channel 12 and the Room Store. Also, in 2013, NWC was named the along with About Care of north Chandler and Gilbert and Y-OPAS of Ahwatukee received the Dignity Health Community Award, which was renewed and significantly increased for 2014. 2014, NWC received the Home Instead Foundation Award, the Desert Peaks Award from the Maricopa Association of Governments, and the Beverly Foundation Star Award. I am not done, yet, 2015, NWC received more recognition through the Social Partner Ventures, Fast Pitch competition, which awarded us the Kiita “Get Up and Go” Award. We cannot forget the selfless individuals and organizations in our community who have continued their support for Neighbors Who Care and often go unrecognized. Thank you for keeping our lights on and the van rolling. The humble nature of our board and staff, and creative mind of our Executive Director has earned our place among the shining stars who serve our community. Congratulations neighbors, we have many, many smiles to see us into the next 20 years. So I guess we will continue to do what we have been doing, living our mission and keeping our vision in sight and continuing to hold strong to our values. Thank you to the Interfaith Council of Greater Sun Lakes, and our communities of Sun Lakes and south Chandler for a job done well.


NEIGHBORS WHO CARE, INC.

**3RD ANNUAL
COMMUNITY
WELCOME
BACK PARTY**



PRESENTED BY:

SUN LAKES GUYS COLLECTOR CAR GROUP

FOOD * FUN * CLASSIC CARS * MUSIC

OCTOBER 24, 2015 * 10 AM – 2 PM

BENEFITING NEIGHBORS WHO CARE

*** SAVE THE DATE ***

Neighbors Who Care WISH List

Door Mats for front and back door
Bookshelf for front lobby – NWC Library
Easels – for posters
Black Poster frames (approx. \$10 each)
Faucets for restrooms (2)
Coffee and Snacks

Please call the office before making significant donations



Will be closed for the following holidays in 2015 - 16

Labor Day, Thanksgiving and day following,

Christmas Day, New Year's Day,

Presidents' Day, Memorial Day, 4th of July

Please make a note

NWC will NOT provide services on these days



**Schedule for the
NEIGHBORS WHO CARE
"Go Daddy" Van**

Monday	Wal-Mart on Arizona Avenue
Tuesday	Wal-Mart on Arizona Avenue
Wednesday	<i>Destinations will change</i>
Thursday	Basha's Alma School Road
Friday	Fry's Riggs Road

Volunteer Van Drivers are always needed: Are you already providing transportation for NWC and/or you would like to be trained to drive the NWC van to take clients shopping. Please contact our Volunteer Services Coordinator at

480-895-7133



NWC Service Guidelines

All services booked through Neighbors Who Care at 895-7133. Please schedule at least three business days in advance of your appointment. Services are available Monday-Friday between 8:30 AM—4:30 PM.

- ♥ **Van Transportation** — grocery shopping to select local stores
- ♥ **Transportation** — to/from medical appointments. Service is available twice each week. (when scheduling appointments please tell us the length of your appointment)
- ♥ **Shopping/Errands** — a ride to the bank or for groceries; or we will shop for you. (the number of stops must be planned in advance; no more than 3 stops per outing)
- ♥ **Business Assistance** — writing checks and letters; addressing envelopes; checkbook balancing; voter registration; tax preparation (this service is helpful for those with low vision)
- ♥ **Business Service Advocacy** — we provide counsel and assistance in dealing with contractors (home repair and financial); and ombudsman service in resolving service complaints
- ♥ **Minor Repairs** — such assistance as changing a light bulb or furnace filter
- ♥ **Respite Care** — a volunteer will stay with your loved one while you are out (this service is available up to 4 hours per week)
- ♥ **Dinner Delivery** — orders are taken by phone between 9-10 am, Monday - Friday, details are available by calling NWC at 895-7133
- ♥ **Friendly Visiting** — regular social visits from a NWC volunteer
- ♥ **Welfare Visits** — a brief daily welfare visit in the temporary absence of the primary Caregiver
- ♥ **Reassurance Calling** — daily or weekly check-in calls

CLIENT TRANSPORTATION APPOINTMENTS

**Please call: Neighbors Who Care
480-895-7133**

During Business Hours 8:30 am—4:30 pm

When making transportation appointments, Please call at least three days in advance or up to one month in advance.

- Call Monday for a Thursday time
- Call Tuesday for a Friday time
- Call Wednesday for a Monday time
- Call Thursday for a Tuesday time
- Call Friday for a Wednesday time

You may use our free services twice each week for Medical Appointments

You may use our services three times each week for dialysis or chemotherapy treatments

**Van service is available five days
each week for shopping**



Monthly Auto or Golf Cart Check



**AVAILABLE AGAIN
IN OCTOBER**

The 3rd Tuesday of each month, from 10 am, to 12:00 pm, Neighbors Who Care are available to provide a basic auto or golf cart check.

They will be located at the West side of the Sun Lakes Country Club.

This service is available to all.

Neighbors Who Care, Inc.
10450 E. Riggs Rd., #113
Sun Lakes, AZ 85248

June • July • August

Sun

Mon

Tue

Wed

Thu

Fri

Sat

1:00
Support Group
@ RSLC

9:00-12:00
Medicare Benefits
Counseling
@ RSLC

1:00
Support Group
@ RSLC

9:00-12:00
Medicare Benefits
Counseling
@ NWC

12:30
Driver Safety
@ NWC

1:00
Support Group
@ RSLC

10am-Advance
Directive Work-
shop @NWC

1:00
Vol. Orient.
@ NWC

1:00
Support Group
@ RSLC

9:00-12:00
Medicare Benefits
Counseling
@ NWC